



Turn Around Time

	UPS 2nd Day Air, Ground(E OR, E WA, MT, ID, N CA)	
Day Case Leaves Your Office	Working Days	Day Case Returns to your office
Monday	14 working days	Thursday
Tuesday	14 working days	Friday
Wednesday	14 working days	Monday
Thursday	14 working days	Tuesday
Friday	14 working days	Wednesday

*Holidays and technical questions add extra days to production; office will call on any issues.

*Working days = Monday-Friday

	UPS Ground (Most of OR, WA)	
Day Case Leaves Your Office	Working Days	Day Case Returns to your office
Monday	12 working days	Tuesday
Tuesday	12 working days	Wednesday
Wednesday	12 working days	Thursday
Thursday	12 working days	Friday
Friday	12 working days	Monday

*Holidays and technical questions add extra days to production; office will call on any issues.

*Working days = Monday-Friday

	UPS Next Day Air/Canada	
Day Case Leaves Your Office	Working Days	Day Case Returns to your office
Monday	12 working days	Tuesday
Tuesday	12 working days	Wednesday
Wednesday	12 working days	Thursday
Thursday	12 working days	Friday
Friday	12 working days	Monday

*Holidays and technical questions add extra days to production; office will call on any issues.

*Working days = Monday - Friday

*There is a \$5.00 overnight charge for cases sent next day air not meeting our turn around time.

*If you choose to use the US Post Office, add additional 4 to 5 working days to the above turn around time schedule, excluding Oregon and Washington.